Tecno Help

For older adults (50 - 80)
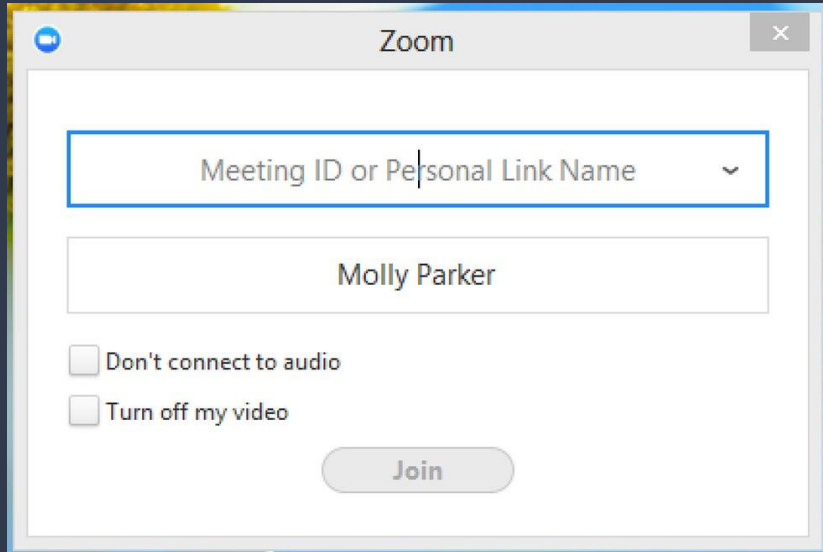
By Malvina and Paulina

Based on

We are based on our grandparents and the way that we are living nowadays, during pandemia. Our grandparents miss us so much, they want to see our faces and how we are doing. So the best way to see them and avoid contagion probabilities is the video conference. Sometimes it is very hard because you have to explain everything to them, and we are not face to face to speak normally, so it's pretty tiring. The good thing that this app has is the practical space because if they have doubts, they can just see the video again and do the practical work until they understand how to do it.

It helps old people with the technology during the pandemia or if they want to improve their technology skills in their daily routine . And it also helps teenagers to avoid the questions of their grandparents, although we all love them.

It is an app where there will be some tutorials of how to do things in apps like Instagram, Zoom, or Facebook but not only that because it will be like YouTube, after each video there will be a practical space where you can put into practice the things that you have learnt from the video.
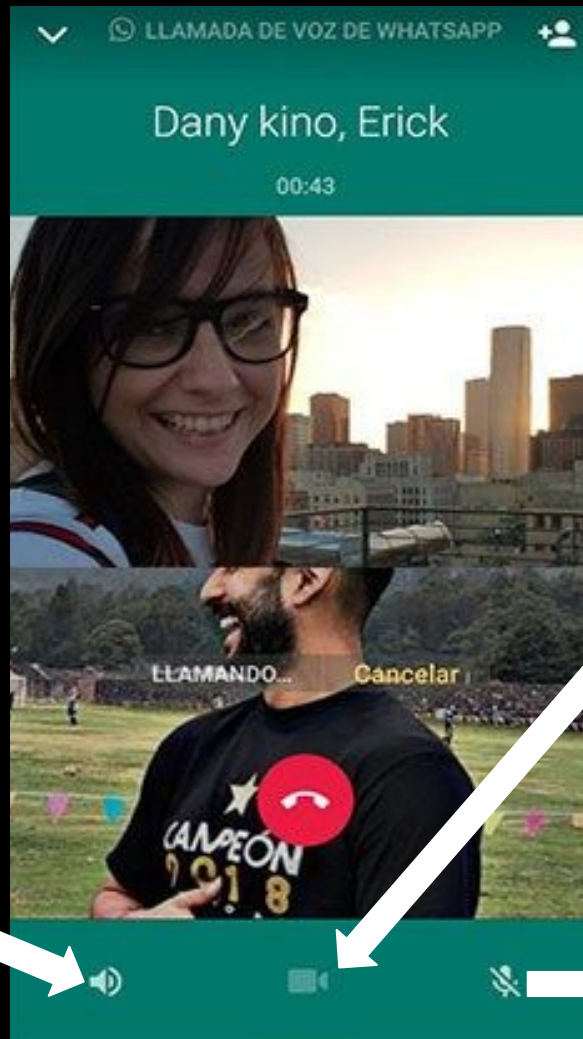
Explanation example

Zoom

Meeting ID or Personal Link Name

Molly Parker

☐ Don't connect to audio
☐ Turn off my video

Join

Some people don't know how to get in a zoom's video conferences, there are many ways to enter them. It depends on the device you are using. If you use your mobile phone it is easy because the one that created the video conference sends you a message with the link on it and you practically need to click it, but if you want to do it through your computer it's more complicated.

Otherwise, this app is created to help those with trouble. Another example might be posting a photo on Instagram, the video can explain how to do it.

In the video will appear something like this...

This button turns your camera off...

This button is used to turn off the microphone during a video call...

This button is used to turn off the sound of the other person...